
Offshore Business Processing



Index

[Overview](#)

[Our Advantages](#)

[Company Profile](#)

[Our Difference](#)

[Objective](#)

[Our Verticals-Overview](#)

[Our Values](#)

[Why Us?](#)

[Contact Us](#)

[Why Offshore?](#)

[About TESTQ](#)

[The Process](#)

[Mission & Vision](#)

Overview

The trend of outsourcing has continued to grow over the past decade with companies from a multitude of industries enjoying the benefits. Business process outsourcing refers to the outsourcing of select office functions to a third party service provider that is typically located outside the company's country of origin. TESTQ's Offshore Business Processing never settles for anything less than the best.

We at TESTQ Tech are conditioned to deliver optimum BPO solutions. Our business analysts will refine your processes to ultimately save you time and money.

Our Difference

TESTQ Offshore Business Processing never settles for anything less than the best. We are conditioned to deliver optimum BPO solutions. This passion drives us to constantly search for :

- First-rate technology
- Outstanding professionals
- Guaranteed BPO solutions

We believe in nurturing long-term and sustainable relationships with our clients through the following innovative practices:

- Measurable and sustainable business results
- Customised service from strategy to execution
- Use of entrepreneurial and independent strategies for better work plan



Our Values

TESTQ OBP is enthusiastic about who we are and what we strive to achieve. We are dedicated to the success of our clients, their company and the people within our own company. We ensure to implement and execute the highest possible performance standard.



Commitment

We are keen in upholding the vision and goals established by our Management Team. We are Committed to delivering measurable results for our clients time after time. We are Dedicated to the long term professional development and success of our staff and our clients

Excellence

We expect excellence and always seek to deliver the exceptional service through the following factors:

- High performance
- Outstanding efficiency
- Continuous improvement



Partnerships

We believe in nurturing our partnerships to encourage growth & encourages people to:

- Actively support each other
- Harmoniously work together
- Value the essence of teamwork



Why Offshore?

Companies who are looking for opportunities to obtain a greater competitive edge and increase their market reach and profits take advantage of globalization and offshore their back office tasks. There is a variety of advantages to offshore outsourcing of specific business tasks and processes. The trend of outsourcing has continued to grow over the past decade with companies from a multitude of industries enjoying the benefits.

Factors that contribute to the decision to outsource include:

- **Outside Business Outsourcing Expertise**
- **Cost Reductions of Up to 80%**
- **Increase in Productivity**
- **Concentration on Core Business**
- **Cater to Changing Customer Demands**

Our extensive range of processes and functions can be applied to various industries therefore **TESTQ** OBP provides business process outsourcing services that extend to back and front office services.



The Process

The main purpose behind OBP's business process mapping is to assist organisations in becoming more efficient whilst reducing costs. A clear and detailed business process map allows us to observe how and where improvements can be made to the current process. We then implement these as part of the overall offshore outsourcing process when relocating your jobs.



Our Advantages

More than BPO providers, we are your partners.
We take care of offshoring work with these additional conveniences:

- Dependable 24/7 services
- Reduced labour cost of up to 80%
- Expert and specialised staff members
- Outstanding customer service with a single point of contact
- Effective data security measures for guaranteed data information confidentiality

We give importance to the littlest things. We are good listeners and welcome your feedback to achieve nothing but excellence. This is the offshore outsourcing advantage we give and we never settle for anything less than the best.



Objective

“The main objective behind **TESTQ**’s business process mapping is to assist organisations in becoming more efficient whilst reducing costs. A clear and detailed business process map allows us to observe how and where improvements can be made to the current process. We then implement these as part of the overall offshore outsourcing process when relocating your jobs.”

Why Us?



SPEED OF EXECUTION

We have right experience, processes and skills in place to understand your software services needs and have an ability to respond in the shortest timescales.



PROCESS CAPABILITIES

TESTQ helps businesses to implement scalable, technologically sound productivity tools to improve operational efficiency and gain flexibility across industries and enterprise functions.



DOMAIN EXPERTISE

Thanks to our diverse client portfolio, we offer variety solutions to cater to all industry segments by deploying efficient team of subject matter experts.



FOCUS ON QUALITY

Our engagement always focuses on adapting to client's quality processes or design one from the scratch to make sure the quality objectives are achieved.



ACCESS TO TALENT

We also have access to quality talent in all areas of offerings and can rapidly deploy them for our clients at various positions.



FOCUS ON VALUE

Our engagement covers entire value chain for our clients making sure that the clients derive highest ROI in our areas of engagement.

About TESTQ

TESTQ Technologies is a global IT company headquartered in the UK. Our services offerings span over a variety of industry sectors with strong technical, domain and process expertise helping clients grow their businesses and reduce operational costs on continuous basis in a dynamic business environment.

With over 16 years of rich experience we have become one of the most preferred IT Company offering services across Europe, Middle-East and India.

TESTQ Technologies aims to bridge the gap between business and technology by providing custom products such that they are tailored exactly to the way your business works.

Our Mission & Vision

Mission

Help our stakeholders
achieve their strategic goals by providing
smart solutions

Vision

To become the **best business and IT consulting** organisation
for our stakeholders

Company Profile

- A multinational IT services and solutions company
- Founded in 2007
- Presense in UK and India
- An ISO 9001:2015 Certified Organisation
- Global delivery centres: 3
- Regional sales offices: 2
- A wide assortment of technical offerings
- Extensive knowledge of industry verticals
- Staff: 70+
- Clients: 30+
- Market cap: £5m

Our Verticals - Overview

We offer unique expertise in the all ranges of services across all our verticals making sure that the client's expectations are met during development and implementation of critical business applications. As clients increasingly focus on widening their offering range and develop new capabilities, we position ourselves in the background in such a way that the business success and productivity is always backed up. From consulting, development to managed services, TESTQ has the capacity to deliver the innovation needed to help you to maximize your potential through our various IT Services & Solutions.

Our Business Verticals :



Contact Us



TESTQ Technologies

...making IT better!

 testq@testqtech.com

 www.testqtech.com

 +44 (0) 1164070534 (UK)

